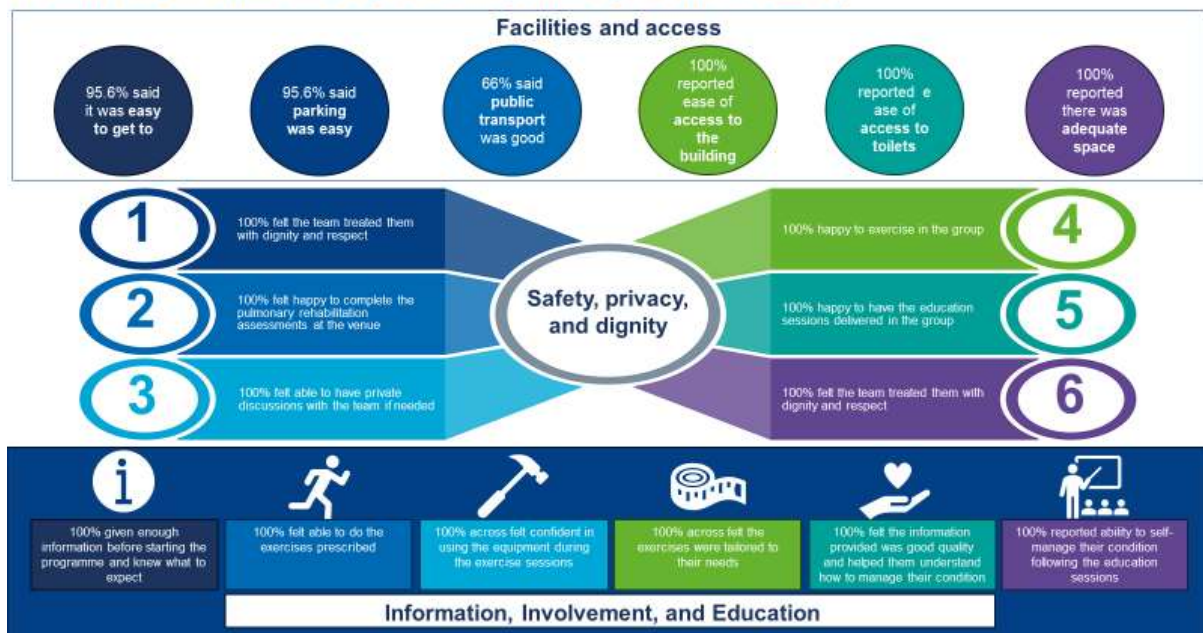


Patient experience survey results (January to March 2024)



Having your say helps us improve care for everyone so please keep putting us to the test by **giving us your feedback.**

You said

The Pulmonary Rehabilitation booklets were too long and wordy

Some of the education talks were too long and complicated

Colleagues felt the education content had not been reviewed recently.

We did

We have changed our booklets and reduced the content to make our key messages shorter and clearer.

Early feedback from our patients is positive.

We have reviewed the content and this has been well-received. Feedback so far includes:

- "I found the talks very informative"
- "The course content is extremely well constructed, informative and engagingly presented."