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Sent via e-mail to:-

Freedom of Information Request – Ref: FOI 003-1718

Thank you for your recent Freedom of Information request about Child and Adolescent Mental Health Service referrals. Please find the Trust's response below.

What percentage of referrals to CAMHS services have been rejected or deemed inappropriate in the last financial year for which figures are available and for each of the last five years?

	2012/13	2013/14	2014/15	2015/16	2016/17	Grand Total
Inappropriate Referral	20.78%	27.23%	36.36%	38.31%	39.08%	32.44%
Accepted	79.22%	72.77%	63.64%	61.69%	60.92%	67.56%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

Herefordshire

	2012/13	2013/14	2014/15	2015/16	2016/17	Grand Total
Inappropriate Referral	16.51%	31.84%	28.70%	34.88%	37.69%	30.32%
Accepted	83.49%	68.16%	71.30%	65.12%	62.31%	69.68%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

Please list the top three reasons why referrals are rejected or deemed inappropriate.
We cannot provide the top three reasons why referrals are rejected or deemed inappropriate as the Trust does collect this information.

What is your maximum waiting time in days for CAMHS from: a) referral to first appointment and b) referral to start of treatment in the most recent financial year available and for each of the last five years (broken down by cause of referral where data is available)?

Gloucestershire	2012/13	2013/14	2014/15	2015/16	2016/17
Referral to 1st Appointment	64	106	138	114	62

Gloucestershire	2012/13	2013/14	2014/15	2015/16	2016/17
Referral To Treatment	685	706	679	498	168

Herefordshire	2012/13	2013/14	2014/15	2015/16	2016/17
Referral to 1st Appointment	302	114	138	87	41

Herefordshire	2012/13	2013/14	2014/15	2015/16	2016/17
Referral To Treatment	302	158	138	87	41

What is your median waiting time in days for CAMHS from a) referral to first appointment and b) referral to start of treatment in the most recent financial year available and for each of the last five years (broken down by cause of referral where data is available)?

Gloucestershire	2012/13	2013/14	2014/15	2015/16	2016/17
Referral to 1st Appointment	13	14	15	11	10

Gloucestershire	2012/13	2013/14	2014/15	2015/16	2016/17
Referral To Treatment	53	53	54	50	43

Herefordshire	2012/13	2013/14	2014/15	2015/16	2016/17
Referral to 1st Appointment	34	24	22	19	12

Herefordshire	2012/13	2013/14	2014/15	2015/16	2016/17
Referral To Treatment	64	60	57	44	39

Cause of referral not available.

If you collect the above information in weeks please could you state whether your measure of a week is equivalent to seven days? If you collect the information in months please could you state the number of days in each month?

Do you wish to make any further comments on the issue of waiting times for children's mental health services?

No.

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch
Assistant Trust Secretary,
2gether NHS Foundation Trust
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GLOUCESTER GL1 1LY
Tel: 01452 894165
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If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Lisa Evans

LISA EVANS
Information Governance Officer
2gether NHS Foundation Trust

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.