

Volunteer Role Description

Role title	Volunteer Community Driver
Where	Forest of Dean and the surrounding areas
When	Every Thursday: 09:30 – 13:30 (approx) and when required on Tuesday Afternoons, as agreed by Community Physiotherapist and the volunteer.
Commitment	Minimum 12 Months
Accountable to	Social Inclusion Team Manager Head of Physio-Budget Holder
What we do	<p>2gether NHS Foundation Trust (2gether) provides specialist mental health and learning disability services to the people of Gloucestershire and Herefordshire.</p> <p>Our priority is to deliver quality services and exceptional customer experience. Our purpose is to make life better.</p> <p>Our core values are as follows:</p> <div style="display: flex; flex-direction: column; align-items: center;"> <div style="background-color: #1a522d; color: white; padding: 5px; margin-bottom: 5px;">S Seeing from a service user perspective</div> <div style="background-color: #4caf50; color: white; padding: 5px; margin-bottom: 5px;">E Excelling and improving</div> <div style="background-color: #00bcd4; color: white; padding: 5px; margin-bottom: 5px;">R Responsive</div> <div style="background-color: #009688; color: white; padding: 5px; margin-bottom: 5px;">V Valuing and respectful</div> <div style="background-color: #8e242c; color: white; padding: 5px; margin-bottom: 5px;">I Inclusive, open and honest</div> <div style="background-color: #e67e22; color: white; padding: 5px; margin-bottom: 5px;">C Can do</div> <div style="background-color: #f1c40f; color: white; padding: 5px;">E Efficient, effective, economic and equitable</div> </div> <p>We expect our staff and volunteers to share these values in order to create the best service possible.</p>

Why we want you	<p>We are looking for people to work alongside the treatment team as a volunteer driver to help patients access their local communities and home environments as well as accessing appointments and leisure opportunities as part of their recovery process.</p> <p>All mileage will be reimbursed at organisational rate.</p>
Role tasks	<p>Under the guidance of the team and supervised:</p> <ul style="list-style-type: none"> • Provide transport for people wishing to get to appointments. This maybe returning to visit home, access a health appointment or to participate in a leisure activity • Offer reassurance and engage in conversation as appropriate during the journeys
Skills and attributes you will need	<ul style="list-style-type: none"> • Interest in working with people with mental illness or learning disability • Ability to communicate with a range of people with diverse needs • Patience • Compassion • Empathy • Ability to follow direction • Clean driving licence, MOT certificate, Insurance • Access to own transport
Most challenging part of the role	<p>Working in a small space with service users and carers. Working with individuals with various degrees of Learning Disabilities and Mental Health Issues.</p>
Training required and how often this will need to be completed	<ul style="list-style-type: none"> • Corporate Induction – day 1 and day 2 • Safeguarding – once only – will be completed on day 1 of Corporate Induction • Breakaway Training - annually • E learning Fire Safety – every 2 years • E learning Infection Control – every 3 years • E learning Manual Handling – every 2 years • E learning Information Governance – annually
How the Trust will support you	<ul style="list-style-type: none"> • Relevant training to support volunteer role