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25<sup>th</sup> May 2017

**Sent via e-mail to:-**

**Freedom of Information Request – Ref: FOI 037-1718**

Thank you for your recent Freedom of Information request about the Trust's Caldicott Guardian and Patient Experience lead. Please find the Trust's response below.

1. Caldicott Guardian Name – **Dr Chris Fear**
2. Caldicott Guardian Email Address - **chrisfear@nhs.net**
3. Caldicott Guardian Telephone Number – **01452 894701**
4. Who within the Trust has overall ownership of the Trust's Patient Experience and/or Journey. **Professor Jane Melton, Director of Engagement and Integration**

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch  
Assistant Trust Secretary,  
2gether NHS Foundation Trust  
Rikenel  
Montpellier  
GLOUCESTER GL1 1LY  
Tel: 01452 894165  
E-mail: [anna.hilditch@nhs.net](mailto:anna.hilditch@nhs.net)

If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

*Lisa Evans*

**LISA EVANS**  
**Information Governance Officer**  
**2gether NHS Foundation Trust**

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.