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26 June 2017

Freedom of Information Request – Ref: FOI 072-1718

Thank you for your recent Freedom of Information request about Trust Car Parking. Please find the Trust's response below.

1. How many car parking sites fall under the remit of the 2gether NHS Foundation Trust?
This information is publically available in ERIC returns on HSCIC website
<https://www.gov.uk/government/statistics/estates-returns-information-collection-england-2015-to-2016>
2. Roughly how many spaces do they provide in total across all sites?
This information is publically available in ERIC returns on HSCIC website
3. Does the organisation manage their Car Parks directly (go to Q5) yes or via a Third Party (go to Q4)? **No**
4. If managed by a Third Party: **N/A**
 - a. Who is the provider
 - b. Dates of the contract duration (from/to)?
 - c. What is the basis of the contract (build/operate; land lease; management only etc)?
 - d. Any pros/cons of this arrangement?
5. How is parking currently controlled, e.g. POF, P&D, Permit, parking officers, barrier control, in/out global counting, bay occupancy?
Access control
6. Are you currently able to readily identify any patterns of use of particular zones/bay types/long or short term stays etc and collate this data to address specific problems areas on certain days/time periods?
No
7. What existing customer service focused measures are in place, e.g. information provided at entry points, visual guidance to zones/bays with available spaces, on-site support staff?
None
8. What are the key challenges that the 2gether NHS Foundation Trust face in regards to the provision of parking for patients/carers/visitors?
The Trust does not hold this information
9. What are the key challenges that the 2gether NHS Foundation Trust face in regards to the provision of parking for staff?
The Trust does not hold this information
10. Do you attend any conferences/events that focus on best practice in the management of parking/land use which you would recommend as good networking opportunities?

No

11. Who is the person responsible for Car Parks in your organisation (Name, Title, telephone and direct email)

There is no single person or department responsible for parking it is managed operationally on a site by site basis.

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch
Assistant Trust Secretary,
2gether NHS Foundation Trust
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GLOUCESTER GL1 1LY
Tel: 01452 894165
E-mail: anna.hilditch@nhs.net

If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Lisa Evans

LISA EVANS
Information Governance Officer
2gether NHS Foundation Trust

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.