

AGENDA ITEM: 09

REPORT TO: Council of Governors – 8 September 2021

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SUBJECT: Governor Dashboard Development

If this report cannot be discussed at a public meeting, please explain why.

N/A

This report is provided for:

Decision ☐

Endorsement ☐

Assurance

Information

The purpose of this report is to:

Present a draft version of the Governor Dashboard to the Council to seek further views and comments on content and format.

Recommendations and decisions required

The Council is asked to review and discuss the Dashboard.

Executive Summary

As part of the Governors Review and Refresh work that took place in 2020/21, it was agreed that a Dashboard would be produced for Governors. The purpose of this dashboard was to provide a high-level overview on the performance of the Trust through the work of the Board and Committees, with particular focus on the core responsibilities of governors in holding the NEDs to account for the performance of the Board.

The dashboard provides a high-level snapshot to ensure governors have an ongoing sense of how the Trust is performing. This includes key Trust statistics, the achievement of Trust targets, and a summary of the business discussed at the Board and its Committees.

Discussions about the development of this dashboard have been taking place for some time and the format and proposed content of the dashboard has been reviewed in line with the outcome of these discussions. The dashboard is

designed to be easy to navigate, at the same time ensuring that Governors are not overwhelmed with data. Information is already available to Governors via public Board papers on the full range of Quality and Performance indicators, so this dashboard is not designed to duplicate this information, simply to highlight some of the key measures that Governors may wish to take assurance from.

Content of Dashboard

It is important for Governors to have certain information to hand and a “Core Facts” section has been included on page 1 of the dashboard. This contains information such as the number of clinical services provided, the number of patient contacts received over the year and the geographical area covered by GHC. This information would be updated as and when required.

The next section of the dashboard focusses on some key performance targets for our directorates, including Workforce, Quality and Finance. Governor feedback is welcomed on what data would be preferred for comparison/benchmarking purposes. This information would be updated monthly to provide Governors with an up-to-date view of performance.

Each dashboard will also include an update on the Trust’s preparation and planning for future CQC assessments and inspections.

The final section of the dashboard provides a summary of the latest Board meeting and round of Board Committees. This will assist Governors to get an understanding of the role of our Board Committees and will start to demonstrate the triangulation of information across the organisation.

Discussion

Governors are asked to review the draft dashboard and provide any additional comments or suggested revisions. It is important to note that this will be a living document and evolve as time goes on.

Corporate considerations

Quality Implications	
Resource Implications	
Equality Implications	

Where has this issue been discussed before?

Council of Governors

Appendices:

Appendix 1 – Draft Governor Dashboard