

19 June 2017

Sent via e-mail to:-

Freedom of Information Request – Ref: FOI 039-1718

Thank you for your recent Freedom of Information request about cyber security. Please find the Trust's response below.

- 1. Did your trust shut down any IT systems in response to the ransomware attack, known as WannaCry, on or after 12 May, 2017?**

No. One of our suppliers asked to lockdown access to an online system they provide whilst they checked their systems - their review proved their systems were all protected and safe and then access was switched back on. This was not detrimental to service delivery or safety.

- 2. How many computers/servers/devices infected in the ransomware attack, known as WannaCry, on 12 May, 2017?**

None

- 3. How many planned appointments and/or operations did the trust cancel/postpone/reschedule as a result, either direct or indirect, of the WannaCry ransomware attack?**

None

- 4. Did your trust put in place any emergency ambulance divers from its emergency department as a result of the Wannacry ransomware attack?**

No

- 5. How many "serious incidents" occurred at your trust as a result, direct or indirect, of the Wannacry ransomware attack?**

None

- 6. Was there any other impact on clinical care, for example delays or lack of access to tests?**

No impact

- 7. In 14 March, 2017, Microsoft released a patch for computers/servers/devices to remove the specific vulnerability. This was made available to trusts by NHS**

Digital on 25 April, 2017, and trusts were explicitly informed of this availability on 27 April, 2017. On May 12, 2017, had your trust applied the patch detailed above to all computers/server/devices running a version of Windows to which the patch was applicable?

Yes

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

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If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Lisa Evans

LISA EVANS
Information Governance Officer
2gether NHS Foundation Trust

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.