2gether
Making life better

2gether
NHS Foundation Trust NHS

Trust HQ
Rikenel
Montpellier
Gloucester
GL1 1LY

Direct Tel: 01452 894266
E-mail: 2gnft.Information-Freedom@nhs.net
Website: www.2gether.nhs.uk

17th May 2017

Sent via e-mail to:-

Freedom of Information Request – Ref: FOI 013-1718

Thank you for your recent Freedom of Information request about electronic patient record systems. Please find the Trust's response below.

1) **Do you use an electronic health record (EHR) for your mental health services?**

    a. **If so, which EHR is it and who is the provider? RiO**

    b. **What is the backend stack used by this EHR?**
        The backend stack is based on Microsoft web application architecture.

    c. **If not, do you have a written strategy and a timeline to introduce an EHR and where can this strategy be accessed?**

2) **If you have an EHR, does it have API's for third party integration? What are the processes for this integration in your organisation.**
    They do exist but we are not currently using any. The process for integration is to engage with the system suppliers to request to use API's that are already developed or to request development of specific API's to meet our requirements.

3) **Do you have a formal software procurement policy?**
    No - other than to procure via the IT Team and use the procurement service to assist in getting best value. Procurement work under the SFI's are approved by the Board and ensure compliance to the Public Contract Regulations 2015

    a. **If so, could you please send it to me or provide online links to it?**
        N/A

    b. **Do you have formalised process for considering pitches for software solutions? If so, what is it?**
        We would tender for new systems. A procurement exercise would be undertaken, in line with National guidelines and this may include a formal procurement activity such a tender or quote exercise. All tendering and procurement activity would take place via our E-Marketplace portal.

    c. **Do you have a preferred marketplace/s? If so, which one/s**

The tendering portal link is: https://uk.eu-supply.com/nhssw.asp

    d. **Would you consider mental health clinical productvity innovations from UK based micro, small and medium-sized enterprises?**
      No.

4) **Do you have an innovation fund? If so, what is the application process and eligibility criteria.**
   No.

5) **Do you have a Chief Clinical Information Officer/Clinical lead for information technology or equivalent post?**
   No.

    a. **Who currently holds the post?**

    b. **Up to what level do they have budgetary discretion if any?**

6) **Do you use any artificial intelligence or machine learning in your mental health service provision?**
   No.
   a. **If so, what is it and who is the provider.**

7) **Would you consider using third party tools deployed in secure cloud services that can interface with your EHR?**
   Possibly.
   a. **If so, do you have a policy or specification of which cloud services you permit?**
     No.
   b. **Do you have a governance policy for this and could you send it to me?**
     No.

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch
Assistant Trust Secretary,
^{2}gether NHS Foundation Trust
Rikenel
Montpellier
GLOUCESTER GL1 1LY
Tel: 01452 894165
E-mail: anna.hilditch@nhs.net

If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Lisa Evans

LISA EVANS
Information Governance Officer
²gether NHS Foundation Trust