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Freedom of Information Request – Ref: FOI 004-1920

Thank you for your recent Freedom of Information request about Pest Control call out incidents in 2017/18 and 2018/19. Please find our response in the attached Excel Spreadsheet document.

Yours sincerely,

Francis Perrin

FRANCIS PERRIN
Trust Secretariat Support Officer
2gether NHS Foundation Trust

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Call Out #	Cost (£)	Location	Description
1	£30.22	Charlton Lane	CONFERENCE ROOM 1 - REMOVE INFESTATION OF FRUIT FLIES
2	£60.44	Montpellier Unit	Mitie to attend site and do a precautionary sweep of the area for rats and top up bait boxes etc as required.
3	£60.44	Wotton Lawn	KINGSHOLM WARD - We have rats in the garden, please could this be dealt with ASAP
4	£30.22	Wotton Lawn	There has been a mouse sighted in Abbey Ward Kitchen and at times in communal areas.
5	£60.44	Charlton Lane	We have a dead pigeon in the compound at the rear of the hospital.
6	£30.22	Charlton Lane	WILLOW WARD - We have a suspected Bee/Wasps nest in a large pot in Willow ward garden as you approach the garden from indoors it is the pot on the left.
7	£60.44	Charlton Lane	Ants in room 10 (Ladies) of Mulberry Ward
8	£60.44	Wotton Lawn	DEAN WARD - There are little bugs coming up from the sink in Room 15 Dean Ward
9	£30.22	Montpellier Unit	Mitie to visit the Montpellier allotment on Horton Road again and do a sweep of the whole site for rats (including the adjacent boarded up Cleeve House building) and put down some bait - Complaints received from residential housing adjacent to site
10	£30.22	Charlton Lane	Mulberry ward - room 6 - ants crawling everywhere - currently a trap on the window but they are crawling in from the bathroom
11	£60.44	Montpellier Unit	Infestation of cockroaches in the shower - far right down the corridor
12	£30.22	Charlton Lane	mulberry ward garden - wasps nest - also a field mouse
13	£60.44	Greyfriars	Dining Room and kitchen Cockroaches spotted in both.
14	£30.22	Wotton Lawn	kingsholme ward - bedroom 7 ensuite - red ants and flies - appearing to come out of drain
15	£60.44	Charlton Lane	ants in room 7 on Mulberry Ward, C.L.H.
16	£60.44	Wotton Lawn	kingsholme ward - In the shower room in room 7 the vent by the plug has insects/creepy crawlies coming out of it
17	£60.44	Wotton Lawn	maxwell suite - ants
18	£60.44	Greyfriars	Bedrooms 3 and 4 Ants in room.
19	£15.82	Wotton Lawn	ants at wotton lawn - hotel services - near kitchen
20	£30.22	Charlton Lane	ants in the female corridor on Mulberry Ward, they are also in a few of the patients bedroom
21	£60.44	Greyfriars	Main garden Rats/mice in the garden
22	£60.44	Montpellier Unit	Mitie to attend Montpellier and check around the shed on the allotment for Rats/Mice.
23	£60.44	Greyfriars	Bedroom 4 and store room in dining room Ant infestation.
24	£60.44	Greyfriars	Bedroom 2 Ants in room.
25	£60.44	Charlton Lane	Please can I report that there are ants in the bathroom in bedroom 7 on Mulberry ward.
26	£60.44	Wotton Lawn	member of staff say that she got to her office that is in the Elmbridge suite at Wotton Lawn this morning to find loads of flies in there
27	£60.44	Charlton Lane	WASPS NEST ROOF SPACE OVER MAIN RECEPTION - LOCATED AT CLH

Call Out #	Cost (£)	Location	Description
1	£200.00	Wotton Lawn	Montpellier - Main courtyard. 2 x rats seen.
2	£500.00	Wotton Lawn	A bed bug dog to attend site to check the wards for bedbugs
3	£30.22	Laurel House - Stanway Centre	Bait for rats in the area of the bins
4	£60.44	Laurel House - Stanway Centre	Rat droppings found in the conservatory/dining room area - under the sink - can see a hole within the brickwork - presume that's where the rats are coming from
5	£233.34	Wotton Lawn	Kingsholm Ward - Room 7 - There are some drain flies in the room
6	£60.44	Wotton Lawn	Attend Kingsholm ward garden and remove the rat poison, the garden will be re opening next week
7	£90.66	Wotton Lawn	remove dead rat which has been bagged and placed in bin compound - Wotton lawn reception - Reported by Louise Grogan
8	£60.44	Charlton Lane	Mice have been spotted in Chestnut Ward garden shed
9	£82.00	Montpellier Unit	wasp nest in allotment
10	£30.22	Wotton Lawn	Kingsholme ward - Rats running around in the garden
11	£60.44	Berkeley House (Hollybrook)	Rat spotted in Osprey garden
12	£82.00	Wotton Lawn	There is a dead bird in the staff car park where the staff leave car park to come up to the main building.
13	£60.44	Wotton Lawn	Kingsholme Ward - Flying Ants in room 7
14	£30.22	Wotton Lawn	in the courtyard where half a dozen rats were running around. They appeared to be going under the bushes and had babies.
15	£60.44	Charlton Lane	Willow Ward - Rat seen in Male Corridor
16	£60.44	Greyfriars	Bedroom 1, full of ants and flying ants and a patient is in the room.
17	£19.75	Honeybourne Unit	Ant infestation - Female lounge and other areas
18	£90.66	Honeybourne Unit	Ants in the dining room
19	£30.22	Berkeley House (Hollybrook)	Ants present within kite kitchen
20	£200.00	Charlton Lane	We have had sightings of adult and baby rats in and around the decking between Mulberry and Chesnut Wards
21	£200.00	Charlton Lane	Hospital courtyard - Rats in Courtyard
22	£200.00	Charlton Lane	multiple rats and baby rats were seen yesterday in the decking area outside reception and between the two wards
23	£200.00	Wotton Lawn	Bedroom 3 - ants in patients room, especially on cupboard.
24	£60.44	Charlton Lane	Rat has been seen in the Main Willow Ward Garden.
25	£60.44	Honeybourne Unit	Ants in the dining room coming from outside.
26	£60.44	Honeybourne Unit	Main Kitchen - Ants in the kitchen
27	£200.00	Greyfriars	There are ants on the inside of the corner of the door accessing the OT Kitchen.
28	£200.00	Charlton Lane	Engineer recommendation: recommend pest control attend plantroom area as a quantity of rubber and foam components showed signs of rats chewing them