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1 May 2018

## Freedom of Information Request – Ref: FOI 027-1819

Thank you for your recent Freedom of Information request about log management. Please find the Trust's response below:

I'd like to request information around which vendor the trust currently uses for Log Management please? I am looking to find out which vendors look after logs generated by your data. This may come under a "Data Management" solution, "Data Analytics" tooling, or "Log Management" software. It will most likely be a software purchase made by the trust

**Countywide IT Services, our IT shared service have just purchased a Log management suite from Pervade Software and are currently scoping the installation. Currently, we do not have any sort of log management active on the network and this will be the first time we implement a tool of this type.**

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch  
Assistant Trust Secretary,  
2gether NHS Foundation Trust  
Rikenel  
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Tel: 01452 894165  
E-mail: [anna.hilditch@nhs.net](mailto:anna.hilditch@nhs.net)

If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

*Lisa Evans*

**LISA EVANS**  
**Information Governance Officer**  
**2gether NHS Foundation Trust**

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.