



Trust HQ Rikenel Montpellier Gloucester GL1 1LY

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11 June 2018

## Freedom of Information Request – Ref: FOI 044-1819

Thank you for your recent Freedom of Information request about children and young people's services. Please find the Trust's response below.

For each of the last five years since 2013/14, how many children and young people have been referred to community (Tier 2), specialist community (Tier 3) and inpatient (Tier 4) (whichever is applicable) CAMHS in your area?

Year	Number of Referrals
2013/14	5153
2014/15	5136
2015/16	5080
2016/17	4990
2017/18	5101

Has there been a rise in the rate of referrals over the last five years since 2013/14? No.

What percentage of referrals to CAMHS services have been rejected or deemed inappropriate in the last financial year for which figures are available?

Year	% Inappropriate referrals
2017/18	27.9%

Please tick the reasons for refusal:

- a. Condition not serious enough to meet threshold for access to service
- b. Duration of condition not long enough (please state if you have a specific time limit)
- c. Condition or situation not suitable for CAMHS service intervention (eg child does not have a diagnosable mental health condition)
- d. Service lacks capacity to support the patient at this time
- e. Existence of co-morbidity which excludes support from your service (eg substance misuse)
- f. Young person above 18
- g. Other (please state)

## The Trust does not hold this information.

Do you wish to make any further comments on the issue of referral to children's mental health services? **Not at this time.** 

What is your maximum waiting time in days for CAMHS from a) referral to first appointment and b) referral to start of treatment in 2017/18 or the most recent financial year available?

	2017/18
Max Wait time from	88 Days
Referral to	
Assesssment	
Max Wait time Referrals	446 Days
to treatment	-

What is your median waiting time in days for CAMHS from a) referral to first appointment and b) referral to start of treatment in 2017/18 or the most recent financial year available?

	2017/18
Median Wait time from	17 Days
Referral to	-
Assesssment	
Median Wait time	50 Days
Referrals to treatment	-

If you collect the above information in weeks please could you state whether your measure of a week is equivalent to seven days? If you collect the information in months please could you state the number of days in each month? **Provided in days as requested.** 

What is your procedure regarding referrals to specialist CAMHS who are rejected or deemed inappropriate? Please select all that apply:

- a. No action taken once referral is rejected or deemed inappropriate No
- b. Inform referrer that young person was not accepted into treatment Yes
- c. Signpost young person/parent/carer/young person's school/young person's GP to another service that is more appropriate **Yes**
- d. Contact signposted agency on behalf of the young person/parent/carer **Sometimes, dependent on local arrangements**
- e. Follow-up with young person/parent/carer/school/GP about whether the young person is accessing the signposted service or another service **No**
- f. Other (please specify)

Do you wish to make any further comments on the issue of rejected referrals to children's mental health services? **Not at this time.** 

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch Assistant Trust Secretary, <sup>2</sup>gether NHS Foundation Trust Rikenel Montpellier GLOUCESTER GL1 1LY Tel: 01452 894165 E-mail: anna.hilditch@nhs.net

If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Qisa Evans

## LISA EVANS Information Governance Officer <sup>2</sup>gether NHS Foundation Trust

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.