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31 October 2018

## Freedom of Information Request – Ref: FOI 205-1819

Thank you for your recent Freedom of Information request about inpatient food provision. Please find the Trust's response below.

1. Who is your patient food provider (or do you cook your own food)?  
**We have 4 sites that employ chefs to cook the patient's food and Apetito provide food to 3 of our hospitals.**
2. Examples of food improvement initiatives or projects?  
**Menus are periodically reviewed on all sites by the Trust dietician and improvements are made following patient or service user feedback. The Trust have regular PEAG (Patient Environment Action Group meetings where catering issues are tabled and suggestions for improvement are assessed and implemented where appropriate. There are also locality nutrition meetings which meet bi-monthly and they deal specifically with catering and dietetic issues. Currently working on IDDSI implementation project.**
3. Who leads on your patient food agenda in the Trust?  
**The Director of Engagement and Integration is the Executive Lead on patient food. However, the Trust takes a multidisciplinary approach which involves ward staff, matrons, Speech and Language Therapists, Health and exercise practitioners, caterers, and dieticians.**
4. Do you have any eating disorder wards in the Trust? If so, do you collect patient experience feedback on food in the same way as other patients?  
**We have an eating disorder day unit. Feedback is gained from service users in the same way as other patients.**
5. Are there any catering networks that the NHS uses to exchange best practice etc. If so, could you share the details.  
**Our Head of Facilities and Facilities Managers are all part of the Hospital Caterers Association (HCA). Our Head of Facilities is National Council representative for the South West branch of the HCA. We are also corporate members of HEFMA (Healthcare Estates and Facilities Management Association)**

Yours sincerely,

*Lisa Evans*

**LISA EVANS**

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.