

Trust HQ  
Rikenel  
Montpellier  
Gloucester  
GL1 1LY

Direct Tel: 01452 894266  
E-mail: [2gnft.Information-Freedom@nhs.net](mailto:2gnft.Information-Freedom@nhs.net)  
Website: [www.2gether.nhs.uk](http://www.2gether.nhs.uk)

21 January 2018

### **Freedom of Information Request – Ref: FOI 264-1718**

Thank you for your recent Freedom of Information request about dictation. Please find the Trust's response below.

1. Are your doctors still currently using dictation recorders with analogue tapes/cassettes?  
**Yes some but this is reducing**
2. Do you currently use any digital dictation systems and if so which one(s)?  
**BigHand/Nuance Digital Dictation & Transcription**
  - 2a. If yes, which departments use them, how much has been spent on them and what are the start and end dates of any contracts?  
**Digital Dictation is used by our Clinicians, Administrators, Medical Secretaries, and some corporate staff too. Our contract with BigHand started in April 2015, it is for 5 years (3yrs + 1 + 1). The contract value is £1.5 million.**
3. Do you have any current plans to implement a digital dictation system(s)?  
**We are implementing BigHand.**
  - 3a. If yes, what are the planned timescales, has a budget been allocated and which procurement route will you use? **N/A**
  - 3b. Do you have a corporate or departmental strategy/approach for procuring these systems? **N/A**

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch  
Assistant Trust Secretary,  
2gether NHS Foundation Trust  
Rikenel  
Montpellier  
GLOUCESTER GL1 1LY  
Tel: 01452 894165  
E-mail: [anna.hilditch@nhs.net](mailto:anna.hilditch@nhs.net)

If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which

should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

*Lisa Evans*

**LISA EVANS**  
**Information Governance Officer**  
**2gether NHS Foundation Trust**

### **Copyright & Reuse of Public Sector Information**

The information and material that is routinely published is subject to 2gether NHS Foundation Trust's copyright unless otherwise indicated. Unless expressly indicated on the material to the contrary, it may be reproduced free of charge in any format or medium, provided it is reproduced accurately and not used in a misleading manner. Where any of the copyright items are being re-published or copied to others, you must identify the source of the material and acknowledge the copyright status. Permission to reproduce material does not extend to any material accessed through the Trust website that is the copyright of third parties. You must obtain authorisation to reproduce such material from the copyright holders concerned. For further guidance on a range of copyright issues, see the Office of Public Sector Information (OPSI) web site: [www.opsi.gov.uk/advice/crown-copyright/copyright-guidance/index.htm](http://www.opsi.gov.uk/advice/crown-copyright/copyright-guidance/index.htm)

or write to: OPSI, 102 Petty France, London SW1H 9AJ.