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1 February 2018

## Freedom of Information Request – Ref: FOI 271-1718

Thank you for your recent Freedom of Information request about the Trust's patient records systems. Please find the Trust's response below.

1. Trust name – **2Gether NHS Foundation Trust**
2. Type of trust – **Mental Health Trust**
3. Do you currently have an EPR system(s) in place? - **Yes**
4. Can you provide a name for the system(s)? - **Servelec HSC RiO & Mayden IAPTus**
5. How much are you currently spending on this system annually for licensing and support fees? **RiO - £430K ; IAPTus - £75k**
6. What is the date of contract expiry for the system(s)? **RiO contract ends November 2021; IAPTus - 3 month rolling contract.**
7. Do you intend to go to tender for a new EPR (if applicable)? **Not until 2021**
8. How many users? (an estimation if unsure) **RiO - 2,500 IAPTus - 350**
9. How is your system hosted? **Both systems are hosted by the system supplier.**
10. Who is responsible for your local implementation of the objectives set out by the NHS in the Five Year Forward View? **Director of Service Delivery**
11. Can you please provide the name and email of your Chief Clinical Information Officer or the person who holds the equivalent role in your trust? **Colin Merker, c.merker@nhs.net**
12. Can you please provide the name and email of your Director of Informatics or the person who holds the equivalent role in your trust? **As above**

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch  
Assistant Trust Secretary,  
2gether NHS Foundation Trust  
Rikenel  
Montpellier  
GLOUCESTER GL1 1LY  
Tel: 01452 894165  
E-mail: [anna.hilditch@nhs.net](mailto:anna.hilditch@nhs.net)

If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

*Lisa Evans*

**LISA EVANS**  
**Information Governance Officer**  
**2gether NHS Foundation Trust**

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.