

Trust HQ
Edward Jenner Court
1010 Pioneer Avenue
Brockworth
Gloucester
GL3 4AW

Direct Tel: 0300 421 7113
E-mail: 2gnft.Information-Freedom@nhs.net
Website: www.2gether.nhs.uk

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Freedom of Information Request – Ref: FOI 299-1819

Thank you for your recent Freedom of Information request. Please find the Trust's response below.

- Do you use Digital Dictation? If yes, could you please answer the following questions: **Yes**
 - Name of the supplier & product? **BigHand Ltd**
What procurement method (if any) was used to obtain this system i.e. what framework? **NHS SBS FRAMEWORK AGREEMENT NHS/12/DC/WCC/6951 LOT 1 & LOT2**
 - The contract start date? **March 2015**
 - The contract end data? **March 2020**
 - The total contract value? **£1.25 million**
 - What is the name and position of the key internal stakeholder for this service?
- Do you use Speech Recognition? If yes, could you please answer the following questions: **Yes**
 - Name of the supplier & product? **Speech recognition is included in our Digital Dictation contract with BigHand**
 - What procurement method that was used to obtain this system i.e. what framework?
 - The contract start date? **As above**
 - The contract end data? **As above**
 - What is the name and position of the key internal stakeholder for this service? **As above**
- Do you use Outsourced Transcription? If yes, could you please answer the following questions: **No**
 - Name of the supplier?
 - What procurement method (if any) was used to obtain this system i.e. what framework?
 - The contract start date?
 - Volume of letters per month?
 - What is the name and position of the key internal stakeholder for this service?
- What suppliers do you use for the following health information systems?
 - PAS (Patient Administration System) **Servelec HSC & Maiden**
 - EPR (Electronic Patient Record) **Servelec HSC & Maiden**
 - eDMS (Electronic Document Management System) **N/A**
- Do you use mobile devices? **Yes**

If yes, could you please answer the following questions:

 - What brand devices are used e.g. iOS (iPhone), Android, Windows or BYOD (bring your own device)? **Windows**

Yours sincerely,

Lisa Evans

LISA EVANS
Information Governance Officer
2gether NHS Foundation Trust

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