

Trust HQ
Rikenel
Montpellier
Gloucester
GL1 1LY

Direct Tel: 01452 894266
E-mail: 2gnft.Information-Freedom@nhs.net
Website: www.2gether.nhs.uk

29 March 2018

Freedom of Information Request – Ref: FOI 301-1718

Thank you for your recent Freedom of Information request about Equality and Diversity. Please find the Trust's response below.

- 1) What Equality and Diversity training does 2gether NHS Foundation Trust provide to its healthcare professionals staff?
We provide Equality and Diversity Training to staff as part of Corporate Induction training.
- 2) What refresher training if any do healthcare staff receive in regards to Equality and Diversity?
Staff are not required to undertake formal refresher training but they all have access to the Health Education England e-learning programme Equality, Diversity and Human Rights (Level 1). Furthermore, staff are specifically asked to consider equality and diversity issues within a number of other courses such as Safeguarding which are mandatory and repeated.
 - a) Does this include an elements relating to LGBT issues and LGBT patients? **Yes**
- 3) I wish to request information relating to the number of complaints made to Trust relating to LGBT patients and healthcare professionals.

I would like information on the number of complaints relating to:
 - a) Allegations of discrimination on the grounds of LGBT status.
 - i. Patients made about practitioners **None**
 - ii. Staff made against colleagues both medical and non-medical. **None**
 - b) Allegations of wrongful treatment on the grounds of LGBT status. Complaints made by patients or their friends or family. Treatment received from any healthcare practitioner. **None**
 - c) Complaints made by LGBT patients in regards to the provision of care. **None**
 - d) Complaints made by LGBT healthcare professionals on the grounds that they have been discriminated or suffered bullying by colleagues because of their LGBT status. **None**
- 4) I would also like the outcomes of these complaints in regards to:
 - a) closed with no further action **None**
 - b) disciplinary action taken against the healthcare professional involved and what action was taken. **None**
- 5) I would like to know the details of whether the healthcare professional complained about qualified either in the UK or abroad? **None**

I would like to number of complaints in the last 18 months.

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch

Assistant Trust Secretary,
2gether NHS Foundation Trust
Rikenel
Montpellier
GLOUCESTER GL1 1LY
Tel: 01452 894165
E-mail: anna.hilditch@nhs.net

If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Lisa Evans

LISA EVANS
Information Governance Officer
2gether NHS Foundation Trust

Copyright & Reuse of Public Sector Information

The information and material that is routinely published is subject to 2gether NHS Foundation Trust's copyright unless otherwise indicated. Unless expressly indicated on the material to the contrary, it may be reproduced free of charge in any format or medium, provided it is reproduced accurately and not used in a misleading manner. Where any of the copyright items are being re-published or copied to others, you must identify the source of the material and acknowledge the copyright status. Permission to reproduce material does not extend to any material accessed through the Trust website that is the copyright of third parties. You must obtain authorisation to reproduce such material from the copyright holders concerned. For further guidance on a range of copyright issues, see the Office of Public Sector Information (OPSI) web site: www.opsi.gov.uk/advice/crown-copyright/copyright-guidance/index.htm

or write to: OPSI, 102 Petty France, London SW1H 9AJ.