

16th June 2017

Freedom of Information Request – Ref: FOI 031-1718

Thank you for your recent Freedom of Information request about data breaches in the NHS. Please find the Trust's response below.

Please could you provide me with the number of data breaches recorded by your trusts for each of the past three years. Please give a breakdown for each year.

2014/15	40
2015/16	55
2016/17	59

2014/15

Wrong Info sent to Wrong Person or Wrong Address (Postal or Email)	20
Other - Administration Error	
Item Left Unattended or on view	
Incidents where Information Lost or Damaged in Mail/Transit	4
Other	16
	40

2015/16

Wrong Info sent to Wrong Person or Wrong Address (Postal or Email)	23
Other - Administration Error	9
Item Left Unattended or on view	11
Incidents where Information Lost or Damaged in Mail/Transit	3
Other	9
	55

2016/17

(Please note, the sub-categories for Incidents were changed for 2016/17)

Confidential / patient information found in public place	6
Discussion of service users care in public places	2
Emailing confidential / patient information to an unauthorised non-Trust email address	7
Inappropriate accessing of patient records	1
Inappropriate accessing of staff records	1
Inappropriate use of mobile devices	4
Posting confidential /patient information to wrong person or address	24
Sharing confidential / patient information with an unauthorised recipient	11
Third party information in documentation	6
	62

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch
Assistant Trust Secretary,
²gether NHS Foundation Trust
Rikenel
Montpellier
GLOUCESTER GL1 1LY
Tel: 01452 894165
E-mail: anna.hilditch@nhs.net

If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Lisa Evans

LISA EVANS
Information Governance Officer
2gether NHS Foundation Trust

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.