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13 September 2017

Freedom of Information Request – Ref: FOI 139-1718

Thank you for your recent Freedom of Information request about Trust IT provision. Please find the Trust's response below.

1. How is your IT provision provided?
 - a. In house
 - b. Shared Service**
 - c. Out Sourced

2. If the provision is outsourced or a shared service when is the current agreement/contract due for review?
April 2018

3. Please provide a copy of your current Organisational strategy
<https://www.2gether.nhs.uk/wp-content/uploads/Operational-Plan-FINAL-1.pdf>

4. Please provide a copy of your current IT strategy.
<https://www.2gether.nhs.uk/files/IM&T%20Strategy%20Formatted%20-%2022%20Aug%2014.pdf>

5. a) What was the total spent on your IT Provision for 14/15, 15/16 and 16/17?
b) Please provide a breakdown of this spend in 14/15, 15/16 and 16/17 in the following categories:
Pay
Non-pay
IT Support and Maintenance Contracts.

Q5		16/17	15/16	14/15
	Pay	1,031,328	903,896	829,464
	NonPay	2,216,943.06	3,616,833.42	989,088.38
	Support & Maintenance			
		3,248,271	4,520,729	1,818,552

The Trust is unable to split out the elements of the costs that relate to support and maintenance

6. Please provide a copy of your current IT Structure Chart. **Attached**

7. How many users does the IT department support? **2000**
8. How many PCs (desktops, laptops, tablets) does your Trust currently run? **2300**
9. Who were the top-five (if applicable) IT product and IT services suppliers with whom the Trust spent the most money during 14/15, 15/16 and 16/17, and how much was spent with each?

Q9	TOP 5		16/17	15/16	14/15
	CITS	Revenue	580,014	595,734	627,390
	CITS	Capital	23,371		

The Trust is only able to supply information on the highest spender

10. a) What Electronic Patient Record system(s) do you use?
RiO (Servelec HSC) and IAPTus (Mayden)
 - b) When does the contract with your present supplier end?
RiO – November 2021 - IAPTus – 90 day rolling contract
 - c) How much do you spend per year for licensing, support and maintenance of this system? **RiO - £314k IAPTus - £64k**
 - d) What is the current volume of users? **RiO - 2,500 IAPTus - 400**
11. a) Who is your current supplier for off-site archiving? **Crown in Gloucestershire and Iron Mountain in Herefordshire**
 - b) When does the contract with your present supplier end? **Crown – 30th September 2017; Iron Mountain – no specified end date**
 - c) How much do you spend per year? **Expenditure 2016-17 - £30,224 Approximately**
 - d) How many boxes are currently stored? **10,500**
 - e) How many boxes/files are accessed on average every month? **Approximately 90**
 - f) Are boxes/ files accessed via physical delivery or via a portal? **Physical delivery**

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

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Assistant Trust Secretary,
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Tel: 01452 894165
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If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Lisa Evans

LISA EVANS
Information Governance Officer
2gether NHS Foundation Trust

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.