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7 July 2017

Freedom of Information Request – Ref: FOI 081-1718

Thank you for your recent Freedom of Information request about IT Security . Please find the Trust's response below.

- 1) Was your trust affected by the WannaCry ransomware cyber attack on the NHS in May 2017?
No
- 2) If so, please list the hospitals or addresses of other sites within your trust affected.
N/A
- 3) How many outpatient appointments were cancelled or postponed because of the attack (if relevant)? Please state the number of cancellations and postponements per day, eg 12 May 2017, 13 May 2017 etc, that were as a result of the attack.
None
- 4) How many operations were cancelled or postponed because of the attack (if relevant)? Please state the number of cancellations and postponements per day, eg 12 May 2017, 13 May 2017 etc, that were as a result of the attack.
N/A
- 5) What was the total cost to your trust of the attack? Please break down the cost in terms of cancelled or postponed appointments, staff overtime, IT support or other expenses.
The Trust does not hold this information.
- 6) Did your trust pay any ransom? If so, how much was paid?
No
- 7) How many computers were affected?
Zero
- 8) How many computers do you have in total?
2482
- 9) Did your trust install a patch to protect systems from WannaCry, issued by NHS Digital on 17 March, 25 April, 27 April and 12 May? When was it installed?
Yes

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch

Assistant Trust Secretary,
2gether NHS Foundation Trust
Rikenel
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GLOUCESTER GL1 1LY
Tel: 01452 894165
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If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Lisa Evans

LISA EVANS
Information Governance Officer
2gether NHS Foundation Trust

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.