

25 April 2017

Sent via e-mail to:-

### Freedom of Information Request – Ref: FOI 006-1718

Thank you for your recent Freedom of Information request about clinical IT systems. Please find the Trust's response below.

- What PAS system do you currently have in place?  
**Servelec HSC RiO & Mayden IAPTus**
- Do you have any plans to change PAS system? **No**
- If so, when would you look to do this? **N/A**
- What other systems do you use for RTT management e.g. Qlikview, Tableau?  
**None**
- Do you use 'excel-based' or 'electronic' PTL? **Electronic**
- Do you use software to manage your PTL? **Yes**
- If so, which PTL software do you use?  
**Servelec HSC RiO, Mayden IAPTus and Microsoft SQL**
- Do you have an in-house data validation team to validate and manage patient pathways? ? **No - all data validation is carried out by Operational teams**
- If so, is the team centralised or split up across several specialities?  
**See response above**
- How many WTEs are in your data validation team? **Not applicable**
- In the last two years, have you ever used external validation resources – for example, procured through a third party supplier? **No**
- If yes, which suppliers did you use? For what period of time were external validation resources used? **Not applicable**
- What is the procurement process for selecting external validation resources?  
**Not applicable**

- **Please can you send a copy of your patient access policy.**  
**Policies are based on Service Specifications – there is not one policy for the Trust as a whole.**

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch  
Assistant Trust Secretary,  
2gether NHS Foundation Trust  
Rikenel  
Montpellier  
GLOUCESTER GL1 1LY  
Tel: 01452 894165  
E-mail: [anna.hilditch@nhs.net](mailto:anna.hilditch@nhs.net)

If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

*Lisa Evans*

**LISA EVANS**  
**Information Governance Officer**  
**2gether NHS Foundation Trust**

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.