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9 August 2017

Freedom of Information Request – Ref: FOI 094-1718

Thank you for your recent Freedom of Information request about IT contracts. Please find the Trust's response below.

1. Can you please supply the following information regarding your IT system?

| | Manufacturer / Model | Current IT Maintainer | Contract Expires | Value of current contract per year |
|------------------|----------------------|------------------------|------------------|------------------------------------|
| LAN / NetWork | BT | BT | rolling | |
| Wireless LAN | Meru/Fortinet | Countywide IT Services | 01/04/2022 | £15,121 |
| Telephone System | Mitel | Daisy | Renewed annually | £45,362 |
| IT Security | Sophos | Countywide IT Services | Renewed annually | £7,519 |
| Servers | Fujitsu, Dell, HP | In house | N/A | N/A |
| Storage | Fujitsu, Dell, HP | In house | N/A | N/A |

2. Can you provide the trust contacts for each of the above technologies including Name, Email address and phone number?

LAN/WAN, Wireless LAN, IT Security – Steve Holley at Countywide IT Services 0300 422 6591
Telephone System, Servers, Storage – Tim Mullan at 2gether IT 01452 894 358

3. Can you provide an organisation chart for IT Department including names and job roles? Please see attachment

4. How much money was spent on IT in UK£'s excluding trust staff costs in 2014, 2015, 2016?

2014 - £1,063,827

2015 - £961,105

2016 £1,089,919

5. Has the trust had any serious IT outages in the last 3 years and what were they caused by?

Example's - Power Failure, Security attacks, loss of Telephony services.

We had a serious incident in 2016 resulting from a core switch failure at Gloucester Royal.

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch
Assistant Trust Secretary,
2gether NHS Foundation Trust

Rikene
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GLOUCESTER GL1 1LY
Tel: 01452 894165
E-mail: anna.hilditch@nhs.net

If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Lisa Evans

LISA EVANS
Information Governance Officer
2gether NHS Foundation Trust

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.