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19th July 2017

Freedom of Information Request – Ref: FOI 077-1718

Thank you for your recent Freedom of Information request about non-emergency patient transport. Please find the Trust's response below.

1. **Who is your current and previous NEPTS operator (spanning the last 3 years or existing contract- whichever is longer)?** We do not have a current contract with one operator for Non-Emergency secure patient transport in both counties and have a spot contract in place with a number of providers. It was previously with ERS but we served notice on this organisation.
2. **What is the current contract (s) end date (s) and are there any provision for extensions?** The end date is 31st August 2017 with no extensions, we are currently in the middle of a procurement process to source a new provider.
3. **Who or which body would the procurement of your future contract be made by?** Gloucestershire Procurement Shared Service procures all of the Trust's non-clinical and clinical services/products. <http://www.gloshospitals.nhs.uk/en/Wards-and-Departments/Other-Departments/glosprocure/>
4. **Please provide the name, address, email and telephone number of the person responsible for the commissioning of services and the same for the person responsible for reviewing contract performance.** Colin Merker, Deputy Chief Executive, c.merker@nhs.net 01452 894025
5. **Please provide the current Service Speciation's in place across the contract (s). This is not applicable.** There is no current specification for transport – it is interlinked within the contract with our commissioners.
6. **How is your current contract operated (in lots or as a whole)? What are the different budgets for these?** The contracts are operated in sections – Secure across two Clinical Commissioning Groups and funded by them directly and non-secure by the CCG in Gloucestershire and in a joint contract with Wye Valley for Herefordshire.
7. **What is your forecast spend in the following years (please break this down by service: scheduled patient journeys excl. renal, renal patient journeys, high dependency, secure and staff (if this is not available then please provide the total spend)**
 - a. 2017/18
 - b. 2018/19
 - c. 2019/20

This information is not held.

8. **Please provide KPI and Penalties measure in place across this contract and the most recent performance review of the same.** There are no measures in place across the contract as it is currently a spot contract, however the new contract will have a number of measures which were applied during the procurement process.

9. **Please provide the current Patient Transport Eligibility policy and what are your provisions for revision to this?** We do not have an eligibility policy.

10. **What is your policy on transporting Escorts? Do you currently make payment provisions for this?**
We do not have a policy on transporting policy.

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch
Assistant Trust Secretary,
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If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Lisa Evans

LISA EVANS
Information Governance Officer
2gether NHS Foundation Trust

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.