

Volunteer Role Description

Role title	Spiritual Care Volunteer
Where	Wotton Lawn Hospital, Gloucester
When	Flexible on days
Commitment	1-2 hours a week
Accountable to	David Hughes
What we do	<p>2gether NHS Foundation Trust (2gether) provides specialist mental health and learning disability services to the people of Gloucestershire and Herefordshire.</p> <p>Our priority is to deliver quality services and exceptional customer experience. Our purpose is to make life better.</p> <p>Our core values are as follows:</p> <div style="display: flex; flex-direction: column; align-items: center;"> <div style="background-color: #1a522d; color: white; padding: 5px; margin-bottom: 2px;">S Seeing from a service user perspective</div> <div style="background-color: #4caf50; color: white; padding: 5px; margin-bottom: 2px;">E Excelling and improving</div> <div style="background-color: #00bcd4; color: white; padding: 5px; margin-bottom: 2px;">R Responsive</div> <div style="background-color: #2196f3; color: white; padding: 5px; margin-bottom: 2px;">V Valuing and respectful</div> <div style="background-color: #a1887f; color: white; padding: 5px; margin-bottom: 2px;">I Inclusive, open and honest</div> <div style="background-color: #ff9800; color: white; padding: 5px; margin-bottom: 2px;">C Can do</div> <div style="background-color: #cddc39; color: white; padding: 5px;">E Efficient, effective, economic and equitable</div> </div> <p>We expect our staff and volunteers to share these values in order to create the best service possible.</p>

<p>Why we want you</p>	<p>We are looking for a new volunteer to help complement the work of the Lead Spiritual Practitioner by assisting with the spiritual, pastoral and social support & care of those in Wotton Lawn Hospital.</p> <p>As we already have good representation of the Christian faith within the team we would ideally like to recruit a volunteer of a non-Christian background in order to enhance our spiritual offer. However, the essential thing is that we are looking for a volunteer who recognises the importance of offering high quality spiritual and pastoral care to our service users.</p>
<p>Role tasks</p>	<ul style="list-style-type: none"> • To work collectively and collaboratively alongside other health care professionals • To primarily offer a listening service to patients • Some record keeping of who has been spoken to and when • Make a note of any information provided to service users
<p>Skills and attributes you will need</p>	<ul style="list-style-type: none"> • Ability to offer a confidential listening service • Good listening skills • Have a non-judgemental and compassionate manner • Accurate record keeping • Willingness and ability to show empathy • Ability to work across all faiths and no faith as well different cultures • Some knowledge of local faith communities • Good networking and team working skills • Willingness to learn
<p>Most challenging part of the role</p>	<p>Being able to work in a mental health in-patient facility.</p> <p>You may be exposed to, or hear distressing life events or stories when in conversation with service users. Support will be provided for you to offload and be debriefed, if this is the case.</p>
<p>Training required and how often this will need to be completed</p>	<ul style="list-style-type: none"> • Corporate Induction – day 1 and day 2 • Safeguarding – once only – will be completed on day 1 of Corporate Induction • Breakaway Training - annually • E learning Fire Safety – every 2 years • E learning Infection Control – every 3 years • E learning Manual Handling – every 2 years • E learning Information Governance – annually

**How the Trust
will support you**

- Relevant role specific training to support volunteer role
- Line manager support through trust lead spirituality practitioner through fortnightly catch-up sessions
- Spirituality team will meet once a month for additional support needs