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12 September 2017

## Freedom of Information Request – Ref: FOI 141-1718

Thank you for your recent Freedom of Information request about Telephony. Please find the Trust's response below.

1. Who is the current landline provider? Vodafone

What was total expenditure on landlines for 14/15, 15/16, 16/17?

- 14/15 = £80,335.33
- 15/16 = £90,849.13
- 16/17 = £115,177.39

When does the current contract expire? 1 month rolling contract

- 2. Who is your current Telephony Support provider? Daisy Communications
  When does the current support contract end? 31<sup>st</sup> March 2018
  How much do you spend per year for licensing, support and maintenance of this? £22,390.49
- 3. Who is the current Mobile provider? EE

What was total expenditure on Mobile for 14/15, 15/16, 16/17?

- 14/15 = £50,292.49
- 15/16 = £64,044.76
- 16/17 = £126.975.45

When does the current contract expire? March 2017 – being renewed in October/November 2017

How many connections do you currently have? 1739

How many of these connections are standard mobiles; smartphones; data? 1113 smartphones, 516 standard, 110 data

4. Do you have an MDM solution in place? Yes

If so, what is the current solution? Airwatch

Who is the current supplier? AirWatch

How many licences to you have? 1419

What is the annual cost of the solution? £7,324.50

When is the contract up for renewal? 2018

5. Do you have a VPN solution in place? Yes

If so, what is the current solution? Microsoft Direct Access

Who is the current supplier? Installed and Supported in house.

How many licences to you have? Licensed by Microsoft Enterprise CALs on user devices.

What is the annual cost of the solution? £0

When is the contract up for renewal? Not in the foreseeable future.

Should you have any queries in relation to our response in this letter, please do not hesitate to contact me. If you are unhappy with the response you have received in relation to your request and wish to ask us to review our response, you should write to:-

Anna Hilditch
Assistant Trust Secretary,

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If you are not content with the outcome of any review, you may apply directly to the Information Commissioner's Office (ICO) for further advice/guidance. Generally, the ICO will not consider your case unless you have exhausted your enquiries with the Trust which should include considering the use of the Trust's formal complaints procedure. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Lisa Evans

LISA EVANS Information Governance Officer <sup>2</sup>gether NHS Foundation Trust

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or write to: OPSI, 102 Petty France, London SW1H 9AJ.