

## Volunteer Role Description

<b>Role Title</b>	<b>Volunteer Community Driver</b>
<b>Where</b>	<b>Gloucestershire and Herefordshire (To suit your location and preference)</b>
<b>When</b>	<b>As agreed by team</b>
<b>Commitment</b>	<b>As required</b>
<b>Accountable to</b>	<b>Social Inclusion Team Manager</b>
<b>What we do</b>	<p>2gether NHS Foundation Trust (2gether) provides specialist mental health and learning disability services to the people of Gloucestershire and Herefordshire.</p> <p>Our priority is to deliver quality services and exceptional customer experience. Our purpose is to make life better.</p> <p>Our core values are as follows:</p> <div style="display: flex; flex-direction: column; align-items: center;"> <div style="background-color: #1a522d; color: white; padding: 5px; margin-bottom: 2px;"><b>S</b> Seeing from a service user perspective</div> <div style="background-color: #4caf50; color: white; padding: 5px; margin-bottom: 2px;"><b>E</b> Excelling and improving</div> <div style="background-color: #00bcd4; color: white; padding: 5px; margin-bottom: 2px;"><b>R</b> Responsive</div> <div style="background-color: #2196f3; color: white; padding: 5px; margin-bottom: 2px;"><b>V</b> Valuing and respectful</div> <div style="background-color: #9c27b0; color: white; padding: 5px; margin-bottom: 2px;"><b>I</b> Inclusive, open and honest</div> <div style="background-color: #ff9800; color: white; padding: 5px; margin-bottom: 2px;"><b>C</b> Can do</div> <div style="background-color: #ffeb3b; color: white; padding: 5px;"><b>E</b> Efficient, effective, economic and equitable</div> </div> <p>We expect our staff and volunteers share these values in order to create the best service possible.</p>
<b>Why we want you</b>	<p>We are looking for people to enable Service Users to access 2gether Trust services and activities.</p> <p>All mileage will be reimbursed at organisational rate.</p>

<b>Role Tasks</b>	<p>Under the guidance of the team:-</p> <ul style="list-style-type: none"> <li>• Provide transport for people wishing to get to appointments. This maybe returning to visit home, access a health appointment or to participate in a leisure activity</li> <li>• Offer reassurance and engage in conversation as appropriate during the journeys</li> </ul> <p>Report any concerns to Social Inclusion Team.</p>
<b>Skills and attributes you will need</b>	<ul style="list-style-type: none"> <li>• Interest in working with people with mental illness</li> <li>• Ability to communicate with a range of people with diverse needs</li> <li>• Patience</li> <li>• Compassion</li> <li>• Empathy</li> <li>• Ability to follow direction</li> <li>• Access to own transport, with current MOT Certificate, valid Insurance and Vehicle Tax</li> <li>• Clean driving licence</li> </ul>
<b>Most challenging part of the role</b>	<p>You will be lone working in a confined space with service users.</p>
<b>Training required and how often this will need to be completed</b>	<p>You will need to complete day 1 and day 2 of Corporate Induction. This will include -</p> <ul style="list-style-type: none"> <li>○ E learning Fire safety – renewable every 2 years</li> <li>○ E learning Infection Control – renewable every 3 years</li> <li>○ E learning Manual handling –renewable every 2 years</li> <li>○ E learning information governance – renewable annually</li> <li>○ Safeguarding – completed once only, on the first day of Corporate Induction</li> </ul> <p>Breakaway and conflict resolution training.</p> <p>If you are over the age of 45, you will also be required to have a driving assessment from our Working Well team.</p>