

## Volunteer Role Description

<b>Role Title</b>	<b>Events Champion</b>
<b>Where</b>	<b>Herefordshire</b>
<b>When</b>	<b>When 2g want a presence at informal public events</b>
<b>Commitment</b>	<b>Ad hoc</b>
<b>Accountable to</b>	<b>Social Inclusion Team</b>
<b>What we do</b>	<p>2gether NHS Foundation Trust (2gether) provides specialist mental health and learning disability services to the people of Gloucestershire and Herefordshire.</p> <p>Our priority is to deliver quality services and exceptional customer experience. Our purpose is to make life better.</p> <p>Our core values are as follows:</p> <div style="display: flex; flex-direction: column; align-items: center;"> <div style="background-color: #1a522d; color: white; padding: 5px; margin-bottom: 2px;"><b>S</b> Seeing from a service user perspective</div> <div style="background-color: #008000; color: white; padding: 5px; margin-bottom: 2px;"><b>E</b> Excelling and improving</div> <div style="background-color: #00a0c0; color: white; padding: 5px; margin-bottom: 2px;"><b>R</b> Responsive</div> <div style="background-color: #00b0f0; color: white; padding: 5px; margin-bottom: 2px;"><b>V</b> Valuing and respectful</div> <div style="background-color: #800020; color: white; padding: 5px; margin-bottom: 2px;"><b>I</b> Inclusive, open and honest</div> <div style="background-color: #e08000; color: white; padding: 5px; margin-bottom: 2px;"><b>C</b> Can do</div> <div style="background-color: #e0e000; color: white; padding: 5px;"><b>E</b> Efficient, effective, economic and equitable</div> </div> <p>We expect our staff and volunteers share these values in order to create the best service possible.</p>
<b>Why we want you</b>	<ul style="list-style-type: none"> <li>To engage with the general public to attend informal events and promote 2gether materials</li> </ul>
<b>Role Tasks</b>	<ul style="list-style-type: none"> <li>Man a stand and promote 2gether information</li> <li>Attend local events i.e Ross Carnival, fetes, etc</li> <li>Make up display boards prior to the event</li> <li>Take appropriate 2g leaflets, booklets etc</li> <li>Be responsible for collecting a display table, board, information</li> </ul>

	<p>etc to take to the event.</p> <ul style="list-style-type: none"> <li>• Liaise with event organiser</li> <li>• Some weekend &amp; evening working will be required</li> </ul>
<b>Skills and attributes you will need</b>	<ul style="list-style-type: none"> <li>• Effective communication skills</li> <li>• Have a friendly &amp; warm manner</li> <li>• Be approachable</li> <li>• Have the ability to work autonomously and as part of a team</li> <li>• Proactive approach</li> <li>• Be able to get to events over Herefordshire with resources</li> </ul>
<b>Most Challenging part of the role</b>	<ul style="list-style-type: none"> <li>• Dealing with the general public positively</li> <li>• Reacting positively and appropriately to emergency situations</li> <li>• Ability to work flexibly</li> <li>• Lone working</li> </ul>
<b>Training required and how often this will need to be completed</b>	<ul style="list-style-type: none"> <li>• Corporate Induction day one and two</li> <li>• Safeguarding – once only – will be completed on day 1 of Corporate Induction</li> <li>•</li> </ul>
<b>How the Trust will support you</b>	<p>.SIDW will support you at first you will shadow the SIDW until the volunteer feels able to go alone.  Regular supervision with SIDW  Follow lone working agreement /buddy system</p>

I confirm that this volunteer role is not replacing a substantive role

Recruiting Manager Name:      Signature: